Frequently Asked Questions (Students and Parents)

Below are many of the questions we receive from Students and Parents. If you do not find the answer you need, please feel free to contact us at:

- Office: 919-966-4042
- Fax: 919-843-9778
- Email: odos@unc.edu
- CARE Team Referral

Veteran Resources

- Visit the Carolina Veterans Resource Center website
- Visit the Carolina Veterans Resource Center (CVRC)
  - Hours of Operation: Monday through Friday, 8:30am to 5:00pm (excluding school closings and holidays)
  - Address: 211 Branson St, Chapel Hill, NC 27514
  - Email the CVRC: cvrc@unc.edu
  - Call the CVRC: (919) 962-9640

How does a student notify professors of a future absence?

The University Approved Absence Office (UAAO) issues University Approved Absences (UAA). To learn more about the UAAO and how to get an approved absence, please visit attendance.unc.edu.

I'm a First Year Student who needs parking on campus.

First year student parking is no longer handled by the Office of the Dean of Students. To
see details about first year student parking and contact information, please visit UNC Transportation and Parking. [7]

**How do I apply for the Student Emergency Fund?**

Read the requirements and complete the online Student Emergency Fund Application [8].

**I need forms completed regarding my conduct status at UNC.**

This is called a Dean's Certification. This is completed by the Office of Student Conduct [9].

**Do I need an appointment?**

No, our office has drop-in hours which can be accessed by visiting go.unc.edu/ODOSdrops [10]. A staff member will be able to assist you in our Zoom meeting room Monday through Friday, 9:00 A.M. - 12:00 P.M. and 1:00 P.M. - 4:00 P.M.. Drop-in meetings are intended to be about 15-20 minutes and are intended to address immediate concerns by answering questions and providing resources and information.

However, if you would like to make an appointment, you can do so by visiting go.unc.edu/meetwithODOS [11]. Appointments can be scheduled for 30-45 minutes and are intended to address more complex concerns. Appointments will be offered using a virtual meeting platform or by phone depending on your preference.

**Where is the Dean of Students office located?**

We are located in SASB North Suite 1106 and open from 8:00 A.M. to 5:00 P.M., Monday through Friday.

**Who should I speak with regarding Student Veterans?**

Carolina Veterans Resource Center
• Visit the [Carolina Veterans Resource Center website](#) [12] [3]
• Visit the Carolina Veterans Resource Center (CVRC)
  ○ Hours of Operation: Monday through Friday, excluding school closings and holidays 8:30am to 5:00pm
  ○ Address: 211 Branson St, Chapel Hill, NC 27514
• Email the CVRC: [cvrc@unc.edu](mailto:cvrc@unc.edu) [4]
• Call the CVRC: (919) 962-9640

**I’m interested in events hosted by the Dean of Students.**

See our calendar for [upcoming events](#) [13].

**Where do I get a Final Exam Excuse?**

![Image of a health care FAQ on final exam excuses](#)

**I've graduated from UNC and having trouble with my email account.**
The links below contain the directions to redirecting your email address and/or setting up an alumni email account. Please account the UNC Help Desk [14] for further assistance.

- Taking your email and data with you when you leave [15]
- Alumni Resources- Register for email account [16]

I want/need to withdraw from UNC. What do I do?

There are several ways to separate from the University. These include medical withdrawal, academic withdrawal, retroactive withdrawal, and cancellation.

Click HERE [17] for additional information about different types of withdrawal as an Undergraduate student.

Click HERE [18] for additional information about different types of withdrawal as a Graduate student.

Click HERE [19] for policies relating to cancellation and withdrawal for all students.

Source URL: https://odos.unc.edu/about-us/frequently-asked-questions-students-and-parents

Links
[1] mailto:dos@unc.edu
[3] https://odos.unc.edu/veterans
[4] mailto:cvrc@unc.edu
[9] https://studentconduct.unc.edu/about-us/contact-us
[14] https://help.unc.edu/
[16] https://alumni.unc.edu/resources/register-for-email-account/
[17] https://advising.unc.edu/policies-and-procedures/withdrawal/
[19] https://registrar.unc.edu/academic-services/withdrawals-cancellations/