Frequently Asked Questions (Students and Parents)

Below are many of the questions we receive from Students and Parents. If you do not find the answer you need, please feel free to contact us at:

- Office: 919-966-4042
- Fax: 919-843-9778
- Email: odos@unc.edu [1]
- CARE Team Referral [2]

Veteran Resources

- Amber Mathwig [3], Student Veterans Assistance Coordinator
- Visit the Carolina Veterans Resource Center website [4]
- Visit the Carolina Veterans Resource Center (CVRC)
  - Hours of Operation: Monday through Friday, 8:30am to 5:00pm (excluding school closings and holidays)
  - Address: 211 Branson St, Chapel Hill, NC 27514
  - Email the CVRC: cvrc@unc.edu [5]
  - Call the CVRC: (919) 962-9640

How does a student notify professors of a future absence?

Read the requirements and complete the online Class Absences Notification Request Form [6].

I'm a First Year Student who needs parking on campus.

First year student parking is no longer handled by the Office of the Dean of Students. To see details about first year student parking and contact information, please visit UNC Transportation and Parking. [7]

How do I apply for the Student Emergency Fund?

Read the requirements and complete the online Student Emergency Fund Application [8].

I need forms completed regarding my conduct status at UNC.
This is called a Dean's Certification. This is completed by the Office of Student Conduct.

Do I need an appointment?

No, our office has Walk In Hours Monday through Friday from 9:00 am to 12:00 pm and 1:00 pm to 4:00 pm.

Where is the Office of the Dean of Students located?

We are located in SASB North Suite 1106 and open from 8 am to 5 pm, Monday through Friday.

Who should I speak with regarding Student Veterans?

Amber Mathwig, Student Veterans Assistance Coordinator

- Visit the Carolina Veterans Resource Center website
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I'm interested in events hosted by the Office of the Dean of Students.

See the calendar of upcoming events.

Where do I get a Final Exam Excuse?
I've graduated from UNC and having trouble with my email account

The links below contain the directions to redirecting your email address and/or setting up an alumni email account. Please account the UNC Help Desk [12] for further assistance.

- Taking your email and data with you when you leave [13]
- Alumni Resources- Register for email account [14]

I want/need to withdraw from UNC. What do I do?

There are several ways to separate from the University. These include medical withdrawal, academic withdrawal, retroactive withdrawal, and cancellation.

Click HERE [15] for additional information about different types of withdrawal as an Undergraduate student.

Click HERE [18] for additional information about different types of withdrawal as a Graduate student.
Click HERE [17] for policies relating to cancellation and withdrawal for all students.

Source URL: https://odos.unc.edu/about-us/frequently-asked-questions-students-and-parents

Links
[1] mailto:dos@unc.edu
[3] mailto:amathwig@email.unc.edu
[5] mailto:cvrc@unc.edu
[9] https://studentconduct.unc.edu/about-us/contact-us
[12] https://help.unc.edu/
[14] https://alumni.unc.edu/resources/register-for-email-account/
[17] https://registrar.unc.edu/academic-services/withdrawals-cancellations/